

1 Introduction

Between April 2009 and March 2010, Resource Centre staff provided intensive, one-to-one support to 93 priority groups. This work included examinations of accounts and one-to-one advice/training sessions on a wide range of topics.

The Centre also offers direct support to priority groups with the design and printing of publicity materials, and 'advice on demand' to all community and voluntary groups. These services are not included in the scope of this report.

Priority groups are those based in areas of social housing, in ethnic minority communities, or run by disabled people.

2 How we gather feedback from groups

2a Immediate feedback

We ask groups for comments after each support session, and (since January 2010) for an overall rating of the session.

Since January 2010, we also give each group a postcard which they can use to give us feedback when we have completed an examination of accounts.

All comments from these feedback forms and postcards are appended at the end of this report (Appendices 1 and 2), and the ratings for work done between January and March 2010 are summarised in section 8.

2b Follow-up survey

In July 2010, we sent a short questionnaire to 124 representatives of groups that had used our intensive support services in the year April 2009 to March 2010. Some groups were sent more than one questionnaire, where different individuals in the group had received different support services.

The questionnaires were personalised, so that each person had to answer only questions related to the work we had actually done with them on behalf of their group. The aim of the survey was to discover whether our support had made a difference to the work of the groups in the longer term.

Groups were asked a few short questions and invited to make comments on the effectiveness and quality of the support they had received.

We received 63 completed surveys back, an overall response rate of 51%.

The response was very positive, and people made many useful comments on the service – the full list of comments (excluding only those where the respondents indicated they did not want their comments published) is included at the end of this report (Appendix 3).

3 **Headline figures**

- § **100%** of ratings given by groups immediately following support sessions were ‘excellent’
- § **100%** of ratings given to examinations of accounts were ‘excellent’ (91%) or ‘good’
- § **100%** of survey respondents said they would recommend the Resource Centre’s support services to colleagues or friends
- § **79%** of survey respondents who had received advice or training rated the competence of the staff member who had worked with them as ‘outstanding’
- § **72%** reported that their group’s ability to bring in funds was ‘improved’ or ‘very improved’ following advice sessions on finances and fundraising.
- § **88%** of survey respondents who had applied for grants following an examination of accounts reported that the examination made their grant applications easier.
- § Of survey respondents who had received training in book-keeping, computer skills or their role as a committee member, **77%** reported that their skills or confidence were ‘improved’ or ‘very improved’
- § Of survey respondents who had received an examination of accounts, **92%** reported that the examination made it easier to share financial information with other members of their group.

4 **Support with finances and fundraising**

Our work to support groups with their finances and fundraising was the area with most responses in the survey.

4a **Examinations of accounts**

There is some overlap between the groups who received an examination of accounts and those who received one-to-one support and advice, but many groups had used only the examination of accounts service.

51 people responded to the questions about this service (57% of those asked). The responses were as follows:

	Did the independent examination make it easier to share financial information with other members of your group?		Did the independent examination make it easier to apply for grants?	
Yes	47	92%	29	57%
No	4	8%	4	8%
N/A			18	35%

The service is clearly valued highly by the groups that use it, and provides a service which directly helps them to operate more effectively. The comments made by groups in response to the survey also make this clear. For example, Knoll Scroll (a community newsletter in Hove) said:

“Having accounts independently audited gives peace of mind to groups, and they can see that their accounting procedures are good. The service was very quick and all questions were answered and our group felt supported in the process.”

4b One to one support

17 people responded to the questions about improvements in their skills and confidence with financial management (52% of those who were asked this question), and 17 responded to the question about improvements in their group's financial sustainability (45% of those who were asked). The responses were as follows:

	Have your skills in financial management improved following the advice session(s)?		Has your confidence in financial management improved following the advice session(s)?		Has your group's ability to bring in the funds you need improved following the advice session(s)?	
Very Improved	5	29%	4	24%	4	22%
Improved	10	59%	12	71%	9	50%
Somewhat Improved	2	12%	0	0%	1	6%
No Change	0	0%	1	6%	4	22%
Less than before	0	0%	0	0%	0	0%

As expected, these results are less uniformly positive than the initial feedback we receive for our support sessions – reflecting the inevitable difficulties of applying new skills and practices in real life.

Nevertheless, this feedback shows that a clear majority of groups feel our support has been effective in helping them manage their finances better and ensure the continued funding of their work.

This comment from the Tarner Yoga Group illustrates the value of tailored support for groups providing valuable services to people in the most disadvantaged communities of the city:

I have always found the staff very helpful and they have always given us excellent service. I have never been very confident when it comes to figures, so when I volunteered to become the treasurer of our group I didn't have any idea where to start. The staff at the Centre were willing to show me how to manage the accounts. I feel much more confident in that area and have no problems now. I would like to thank all the staff for being patient and helpful. I would not have been able to manage without them. The group would also like to thank everybody for helping us with all the fundraising. Without this support there would be no yoga group.

In addition to this survey, we have also been keeping track of the outcome of grant applications where we have helped with the drafting of the bid or drawing up of project budgets. In the year from April 2009 to March 2010 (the period covered by the survey), we helped with 15 grant applications for 11 different groups. The outcomes were:

Received full amount applied for	9	60%
Received a grant, but less than applied for	3	20%
Application rejected	2	13%
Not known	1	7%
Total	15	

5 Support with committee roles and newsletter production

14 people were asked questions about the support they had received in their role as committee members of their groups and six were asked about the support they had received with their newsletters.

These sections received markedly fewer responses than other parts of the survey – only five of the people who were asked about committee role support returned their survey forms (36%) and only two people returned forms with questions about newsletter support (33%).

There are several possible explanations for this. It could be a result of the generally slightly lower response rate from tenants associations (46% over the whole survey, as compared with 50% for groups supported via the Money in Mind project and 60% for groups provided with unfunded support). 11 of the 12 people who didn't respond to these questions were representatives of tenants associations.

Alternatively (or in addition) it could be that the questions asked in these sections were more difficult to answer or that groups felt there was not a clear relationship between the support they had received from the Centre and the functioning of their group's committee or the usefulness of their newsletter.

The results that did come back were as follows:

Do you feel more confident about working in your committee, following the advice session(s)?			Do you think the committee is working better?		
Much more confident	1	25%	Much better	0	0%
More confident	2	50%	Better	2	40%
A bit more confident	0	0%	Somewhat better	1	20%
No Change	1	25%	No Change	2	40%
Less confident than before	0	0%	Worse than before	0	0%

Has working with Resource Centre staff improved your ability to put together your newsletter?			How useful is your newsletter, for communicating with your members?		
Very Improved	1	50%	Very useful	1	50%
Improved	1	50%	Quite useful	1	50%
Somewhat Improved	0	0%	Not very useful	0	0%
No Change	0	0%			
Less than before	0	0%			

While these responses are generally positive, it is difficult to draw any clear conclusions from them, as the number of responses was so small.

It will be interesting to see if this pattern is repeated next time we carry out a similar survey. If so, we may need to look into other ways of assessing the effectiveness of these types of work.

6 Computer skills training

Nine people were asked about the computer skills training they had received. We received 5 responses to this question (56%):

Do you feel more confident in your computer skills, following the advice session(s)?		
Much more confident	0	0%
More confident	2	40%
A bit more confident	3	60%
No Change	0	0%
Less confident than before	0	0%

As with the questions about committee role support, there is a mismatch between the slight improvement in confidence reported in the survey responses and the much more positive assessment of the sessions made by groups immediately following advice and training sessions (see Section 7 for more detail).

This is interesting, and reflects in large part the difficulty of putting new skills into practice. We will continue to follow up our training sessions in this way and to offer follow-up support, particularly in the areas of computer skills and book-keeping skills.

7 Skills training overall

Given the small number of responses in each section, we combined the answers to all the questions relating to skills training, in order to give a more general assessment of the effectiveness of our overall approach.

Altogether, the responses to the questions on improvements in financial management skills, computer skills confidence and confidence as a committee member were as follows:

Great improvement	6	23%
Improvement	14	54%
Some improvement	5	19%
No change	1	4%
Worse than before	0	0%

We are pleased to see from these results that our support is making a difference to the ability of community group members to carry out their roles effectively and run their groups well.

8 Quality of support and ease of access

Our one-to-one support sessions and examinations of accounts are rated extremely highly by groups who respond to our initial feedback requests. Comments are overwhelmingly positive (see Appendices 1 and 2 for a full list), and since January 2010, ratings for support sessions and examinations have also been entirely positive.

Support session feedback forms					
	January 2010 to March 2010		April 2009 to December 2009		
		% of ratings given			
Excellent	9	100%			
Good	0	0%			
Poor	0	0%			
Very poor	0	0%			
		Response rate			
Ratings total	9	35%	58%		
No rating given (comment only)	6	23%		15	28%
No rating or comment	11	42%		38	72%
Total	26			53	

Examination of accounts feedback cards (January 2010 to March 2010)		
		% of ratings given
Excellent	10	91%
Good	1	9%
Poor	0	0%
Very poor	0	0%
		Response rate
Ratings total	11	52%
Postcard not returned	10	48%

The follow-up survey in July 2010 also asked groups who had received one-to-one support to rate the competence of their advisor and the clarity of the explanations, and how satisfied they were with the length of time they had to wait for an appointment. All groups surveyed were asked to give us information about how easy they found it to contact the Centre

The results and comments (see Appendix 3 for a full list) were again extremely positive:

How easy was it to contact us?		
Very easy	52	84%
Easy	7	11%
Quite easy	3	5%
Difficult	0	0%
Very Difficult	0	0%

How satisfied were you with the length of time you had to wait for your appointment?			How would you rate the competence of your Advisor?			Please rate the clarity of the Advisor's explanation of your options	
Very Satisfied	16	67%	Outstanding	19	79%	14	58%
Satisfied	8	33%	Good	4	17%	10	42%
Somewhat satisfied	0	0%	Adequate	1	4%	0	0%
Somewhat dissatisfied	0	0%	Needs improvement	0	0%	0	0%
Very dissatisfied	0	0%	Poor	0	0%	0	0%

Finally, all groups were asked in the follow-up survey if they would recommend the Centre's support services to their colleagues or friends. 100% of respondents said they would.

Overall, the response of groups has been greatly appreciative of the range of support and the flexible and helpful way it is delivered by Resource Centre staff. This comment from the Circus Project is typical:

We also use your printing, general advice, and we use the website regularly for funding ideas, networking, news. The Resource Centre has been extremely helpful to our organisation in many ways and provides an excellent service.

9 Conclusion

Measuring the value of support services for community and voluntary groups is a complicated and difficult task.

The Resource Centre works intensively with small groups, typically run entirely by volunteers, and based in communities who have to overcome additional barriers to effective organisation, such as those presented by discrimination, poverty, language and cultural differences. In carrying out research, we are very aware of the danger of putting additional unnecessary pressure on individuals who are already working hard to benefit their communities.

We are grateful to everyone who took the time to respond to our feedback forms and survey questionnaires, and reassured by the positive responses of so many of the groups we have supported.

While it is clear that groups value and appreciate the time they spend working through issues with our staff, it is not always possible for the impact of this support to be measured directly through a quantitative survey such as this. The differing response rates for different areas of the survey may indicate that there is a need for a range of research methods.

We will continue to develop our services in response to the expressed needs of the groups we work with. We take our lead from them in providing flexible, tailor-made support, aimed at building confidence, enhancing skills and improving practice in the grassroots organisations which provide essential services to the most disadvantaged communities in our city.

Appendix 1: Full list of comments from support session feedback forms

Bangladeshi Women's Group

We have achieved what we set out to and have a system to keep our accounts. We will ask for more help if we need it in future.

Coldean Community Festival

Extremely helpful and informative

Coldean Residents Association (chairing meetings – 2 people)

Constructive meeting full of ideas and useful tips re situations arising.

Very informative, with lots of pointers as to how to deal with varying situations, etiquette etc etc. Thank you very much, it was great

Coldean Residents Association (computer training)

My three sessions were fabulous. Clear, concise and expert tuition, geared to my needs. I have thoroughly enjoyed it all. I have just one request – more please!!!

Coldean Residents Association (fundraising)

Invaluable help as always. Thank you.

Coldean Tenants Association

Excellent!

Congolese Community in Sussex

We are very happy with our meeting today, it was very helpful, and may we have more than this more and more please.

East Central Moulsecoomb Residents Association

Kate explained everything clearly and I understood what she was saying and what my treasurer's job entails. Also explained that if I need help I can call the Resource Centre

Hampshire & Malthouse Court Social Club

This was very interesting indeed.

Iranian Community

Thank you Dani, you did very well. Well done.

Kingston Close Residents Association

Everything achieved at this session, thank you. If I require further guidance I would certainly phone the Resource Centre.

Leach Court Tenants Association (2 sessions)

Excellent.

First class!!

Puffin Preschool (development of register spreadsheet)

The programme seems very easy to use and will be useful

ROHR Zimbabwe

The session was very informative and detailed. All things were explained clearly to us.

Stepping Stones preschool (3 sessions)

Yes – aims were achieved eg Charity Commission and related documents explained and completed; form for change of name with Charity Commission given and explained; pro & con of being a limited company discussed and decision reached; guidance on bank accounts given. Help was also offered to address book keeping needs.

Great. Helpful and tailored to our needs. Thank you.

Relief to have problems unravelled and understood and to be working at strategy to move ahead.

Sweet Peas

We looked at my current book-keeping system and discussed what changes could be made. We talked about record keeping and petty cash, and Kate showed me how to use Excel. She explained things clearly and I have left with lots of new ideas for making my job as treasurer more efficient. Thank you very much!

Tarner Yoga Group (2 sessions)

Clarified and activated our aims and objectives for applying for future grants to maintain our group. We found that Dani guided us through the format of the application, which we would have had difficulty with otherwise.

Kate Page is a credit to her profession. A clear communicator 10/10

Theobald House Residents Association

Excellent training, we will be back. Thank you Kate.

Tyson Place Social Club (computer training)

Thank you Dani – I have learnt a lot today – hope I remember it all. You have been very patient with me.

Tyson Place Social Club (secretary's role)

I feel so much more confident now – Kate has made my job easier. So thank you Kate

Whitehawk South Central Tenants Fundraising Group

Excellent help given. All explained clearly. Has been very useful.

Appendix 2: Full list of comments from examination of accounts postcards

East Moulsecomb Residents Association

Staff very helpful and prompt with dealing with accounts.

Elwyn Jones Court Social Club

I use the Resource Centre a great deal and have always found the service excellent and the staff very helpful.

North Whitehawk Tenants Laundrette Group

Had a lot of great advice from Kate Chapman at first with books. Audit was done very fast.

North Whitehawk Tenants Fundraising Group

Thanks for all of Kate Chapman's help.

Christian Arabic Club

Very quick, very accurate. You always give advice and help urgent. Thank you.

Fun 4 Kids

As always ... an excellent service!

The Haven

Thank goodness for the Resource Centre. As volunteers we can keep our records but it takes skill to sort it out and present it for AGM

Hangleton Get Together Club

As treasurer of Hove Get Together Club, at Hangleton, I have found service & friendliness very good and supportive.

Stepping Stones pre-school

Centre have given us ongoing support. As matters have progressed advice has moved areas & been as flexible as needed.

Appendix 3: Full list of comments from follow-up survey

Areas in which service could be improved

Asset Management Panel

More up to date computers, possibly a separate room without the disruptions

Brighton and Hove Black History Group

Very professional, supportive and responsive service. Alan explains things very clearly. I wonder whether site visits might be possible, because I tend to forget/follow up maybe?

Christian Arabic club

Sometimes I need long time

Clarke Court and Kingsway Residents Association

Work 24/7? (humour, sorry) But you do work very hard and make more than the most of your resources. You have parking too – a big plus. While I am sure there are many ‘improvements’ that could be suggested, realistically, you really do offer ‘value for money’. And your publicity works, alongside your public relations and ‘image’.

Congolese community in sussex

Length of appointments (the fact that you deal with needy people, you should try and help them as quick as you can, probably not to give over two weeks appointments).

Cyber Den

Auditing of accounts

East Brighton Bygones

Not enough people know about this service. Reaching out to a wider public might be a good idea

Hampshire Lodge Social Club

It wasn't anybody's fault that the finances person were changed, which caused some lack of communication in one or two issues

Queens Park and Craven Vale Forum

Maybe more staff

Queens Park Community Association

Maybe more staff – they support so many groups

Saint James House Community Alliance

Auditing of accounts

Saint James House Community Fund

Auditing of accounts. I can account for every penny – in and out. So why do you find a shortfall which I then have to make up out of my own pocket.

Stepping Stones Preschool

Could you possibly provide training in using Excel

Woodingdean Tenant Association:

I feel there are times when the staff are overworked when the public have breakdown on machines and the staff are not able to deal with the workload.

Additional support service you would have found useful

Bangladeshi Women

A further training session in managing accounts would be useful because the Bangladeshi Womens Group now has more members and some speak better English than others

Brighton and Hove Black History Group

How to do business plans. Support with financial planning

Christian Arabic Club

I need to use the computers more effective and I need more support

Congolese community in Sussex

A cheap nursery for those families who can't afford the normal prices. Some entertainment. Keep up the good job you are doing!

Laburnum Grove Tenants Association

We have not had occasion to use the facilities, which I believe are many and varied. All strength to your elbows (ladies).

Other comments

Ardingly Court and Kebbell Lodge
Residents Association

Efforts should be made to reduce the influence of council political agendas on the work of the centre.

Ardingly Court and Kebbell Lodge
Residents Association

There will be greater need for your support services when cuts in local government take effect with reduced staffing. Your 'org' need to establish your place as part of 'the Big Society' and your need for funding to forward government policy!

Asset Management Panel

They were very helpful in every aspect. I could not fault them.

Bangladeshi Women

I can't think of any areas for improvement – the service you offer is excellent Thank you! Kate is a fantastic trainer, very patient with the group.

Barnard Centre

Staff have always been helpful

Mount Pleasant

I think if I were to learn the basics, it would help you and me. However, your help is very good.

South Hawk Tenant Association

I do need to practice my computer skills more as I forget

BECCA

Have maintained a high level of excellence over many years. A truly invaluable asset to community groups in Brighton and Hove.

Bevendean Local Action Team

The audit was carried out efficiently and promptly

Brighton and Hove Black History Group

Excellent work! Many thanks. Black History is an entirely volunteer led group and would struggle to develop without the support of the Resource Centre

Christian Arabic club

Your service is very good, quick, response to our requests, always your services fulfilled our demands. Really the Resource Centre helped us more than the list you mentioned in yellow shadow. You always meet our needs. Thank you.

Circus Project

We also use your printing, general advice, and we use the website regularly for funding ideas, networking, news. The Resource Centre has been extremely helpful to our organisation in many ways and provides an excellent service.

Clarke Court and Kingsway Residents Association

The knowledge, gifts, and flexibility of the staff is great – not found easily, especially under one roof! You all interact harmoniously – create a great atmosphere – give really helpful support at external meetings – offer suggestions in a pleasant, ‘low key’ way. Maybe your PA systems are really overworked, but they are so helpful with quietly spoken people at meetings.

Our chair, Pat Miles, died recently and the numerous ways you have helped has been very much appreciated by this RA and me in particular. It still is.

To find such a wide/extended facility in one place is a big bonus and a great time saver too. You haven’t just advised about what chairs, secretaries, treasurers do, you give hands on training. As a new treasurer, you took the anxiety out of the job and made it straightforward and ‘sensible’ – not complicated or jargon.

Also, because of who you are and have been, and all the services you have available, our committee has been able to get through this very difficult time.

Kate Chapman:

- § **gave very clear and helpful instruction when I first came for her to show me how best to do the accounts.**
- § **Offered useful equipment that I would probably need.**
- § **Provided support thereafter.**
- § **Also helped me to create clear accounts that helped this year, especially mileage.**
- § **Did my accounts really promptly, as we needed to “retain the momentum” after Pat’s death, and we really needed a prompt committee meeting and an AGM as soon as was possible. For this we needed the audited accounts. Your accounts services made this viable.**

Those services also made it possible to recreate and estimate of expenses to reimburse Pat’s family and to create a budget for the grant application, which was urgent as we had very little in the bank to meet the AGM let alone expenses (This was due to increasing ill health delaying things that needed doing.) The summary of account is brilliant for the AGM as it is clearly itemized and the covering letter saves me a whole load of explanations.

When Pat died the help regarding notices and what would be the best way of handling different situations was also a pearl beyond price. As was your sympathetic listening and understanding. So a big THANK YOU to each and every one of you.

Congolese community in Sussex

Just to say thank you for your help, but we would love more if there is a scheme, an event, in which communities like ours can be involved in and get some funds to help them survive for you to communicate it to us please. eg We wouldn’t have known about the Sport Relief grant if it were not for you, we applied and we were successful and it really made a big difference to us.

Elwyn Jones Court Social Club

I have used the Resource Centre for many years through U3A and have always found the service to be excellent. Likewise the service and assistance given by your staff has always been most helpful. Well done!!

Extratime

Reassuring to know that Dani was at end of phone and willing to help if needed.

Goodtimers

The staff are very friendly and very helpful. Do a very good job auditing accounts.

Hampshire Lodge Social Club

I think everyone is very helpful at the Resource Centre and very friendly and supportive

Hangleton & Knoll Festival

Good all round service for community groups

Henry Nugent Memorial Tournament

Fantastic service, really helpful staff

Knoll Advice Centre

Always find most helpful, nothing too much trouble

Knoll Community Association

Thank you. We would be lost without you. A helpful service for all local community groups.

Knoll Scroll

Having accounts independently audited gives peace of mind to groups, and they can see that their accounting procedures are good. The service was very quick and all questions were answered and our group felt supported in the process.

Laburnum Grove

There are no areas for improvement I can think of. The services I find are as good as they get. There have been many occasions, particularly last AGM, when we TA of Laburnum Grove were late on auditing of ledgers (AGM put forward). Kate and staff of Resource Centre did a fantastic job on auditing same, to make sure that all paperwork was completed and copies of trading were sent to council officers etc prior to AGM. Our very many thanks to your all for sterling works over the past five years.

Lavender House Tenants Association

I will continue to use your Resource Centre to audit my account books as the treasurer

Leach Court Social Club

I have only used the Resource Centre yearly for my ledger to be audited, and have no complaints whatsoever. I have always been treated courteously when I have phoned and staff at the counter have always been helpful. The paperwork has been well audited and copies provided for me to pass on to the necessary people. Keep up the good work. I have been treasurer for the past ten years.

Mount Pleasant Residents Association

Staff are always helpful

Mount Pleasant Residents Association

It's very good

Mursan Tenant Association

The service is invaluable to tenants in so many different ways, ie equipment for fetes, posters for events, book accounts auditing etc etc. And all this has been done for myself and tenants with the utmost politeness and efficiency. Have always had excellent results, whatever I've asked for.

North Hangleton Tenant Association

Very helpful and flexible

North Hangleton Tenants Association - Social Fund

Very helpful and flexible

Park Royal Residents Association:

Friendly, professional and quick!

Phoenix Community Association

Without this service we would have to apply for funding to get our accounts done independently. Keep up the good work

Queens Park and Craven Vale Forum

Support in requesting funding has been made easier because of the finance report which builds trust with funders.

Queens Park Community Association

A friendly and skilled staff group. Everyone gives help in person and on the telephone

Robert Lodge Residents Association

Very pleased with the audit of books. Staff are very friendly and very helpful.

South Hawk Tenant Association

I have been using your service for many years and found your support most helpful. Thank you.

St Richards Church and Community Centre

St. Richards has no problems with the services provided. Friendly, helpful, if needed just a phone call away. A great service for new and struggling groups with a site visit if needed.

Stepping Stones Preschool

Yes, your advice and support has made a great difference to us!!

Sandra and I needed to take over the accounts from the pre-school committee. The advice and support we received helped us to put the accounts "in order", to understand the demands of the Charity Commission and complete reports, to begin to understand the use of Excel for accounts and to start to set up a clear and simple book keeping system.

Besides that, the moral support was invaluable!! We could not have managed the above on our own and your advice and support helped us through a very difficult patch and now we are establishing a better system of working. Thank you and thank you again!

Sylvan Hall Residents' Association

Very helpful. A most useful resource

Turner Yoga:

I have always found the staff very helpful and they have always given us excellent service. I have never been very confident when it comes to figures, so when I volunteered to become the treasurer of our group I didn't have any idea where to start. The staff at the Centre were willing to show me how to manage the accounts. I feel much more confident in that area and have now problems now. I would like to thank all the staff for being patient and helpful. I would not have been able to manage without them. The group would also like to thank everybody for helping us with all the fundraising. Without this support there would be no yoga group.

Woodingdean Tenant Association

Hiring play things – help from the staff was great. Help with running the committee fairly and getting the best out of all the volunteers. How important it was knowing that we had a wonderful backup. I cannot put into words how important the Resource Centre is to all of Brighton & Hove council tenants. I feel it must be in the council top five for funding. They do so many things for all the groups across Brighton and Hove.

Woodingdean Tenant Association

The Resource Centre is a must for tenants and residents groups

